



Sociological research: Veterans' benefits



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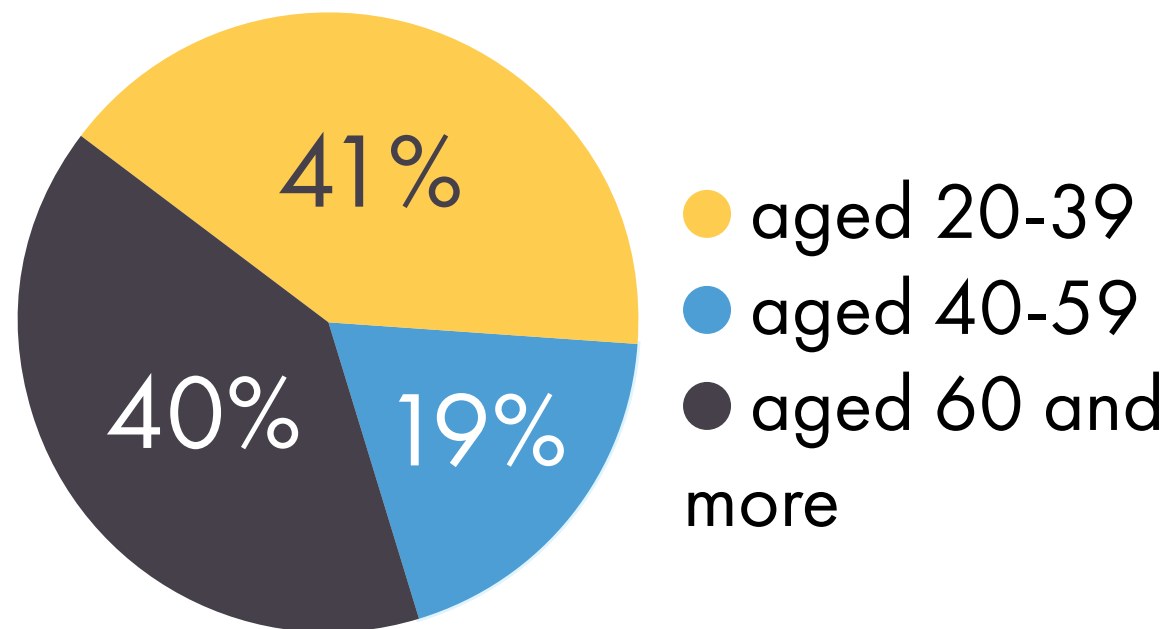


1245 respondents
across 10 cities

- Kyiv
- Kharkiv
- Dnipro
- Odesa
- Lviv
- Zaporizhzhia
- Mariupol
- Kryvyi Rih
- Zhytomyr
- Bila Tserkva.

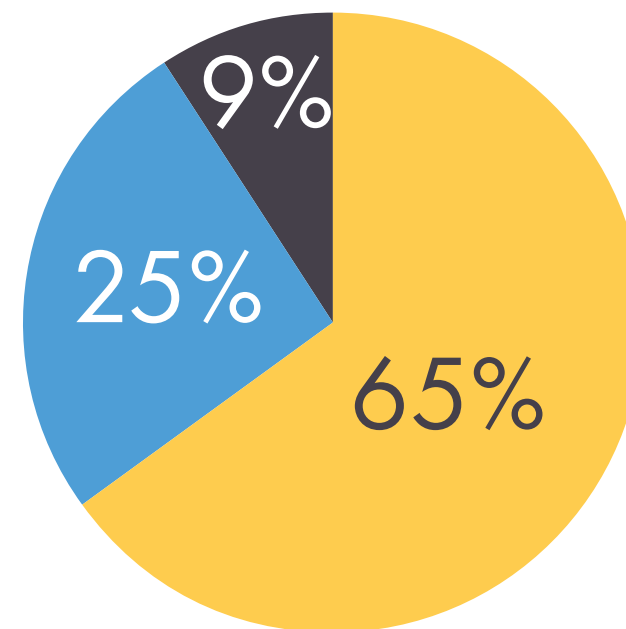


88% men

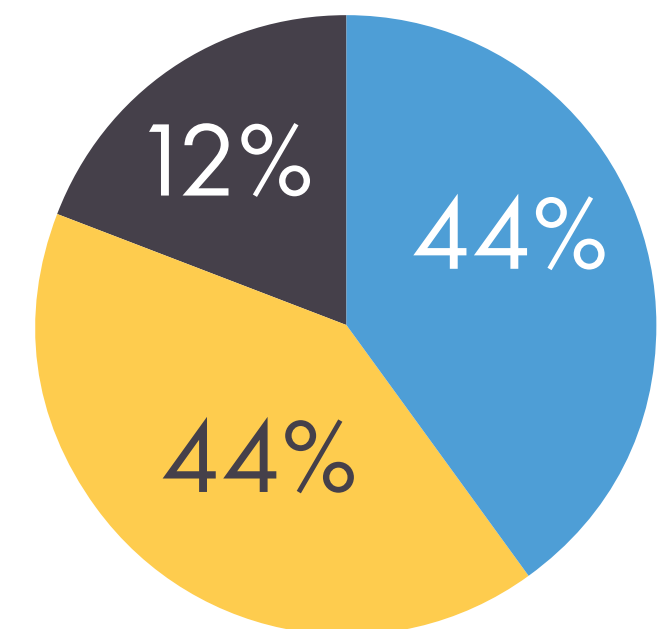


VETERANS

- ATO/OUF
- Afghan War
- World War II
- A person with a disability caused by combat-related service
- A person with a disability caused by participation in the Revolution of Dignity



- married or in relationships
- not married / divorced
- widower / widow



- higher education
- secondary education
- secondary specialized education

Methodology: personal interviews.

Questions about:

- who is a Ukrainian veteran
- benefits which exist at the moment and those that could potentially be introduced in the future
- NGOs which help veterans

The respondent did not know which benefits were available or unavailable to them.

Who is a Ukrainian veteran?



95%

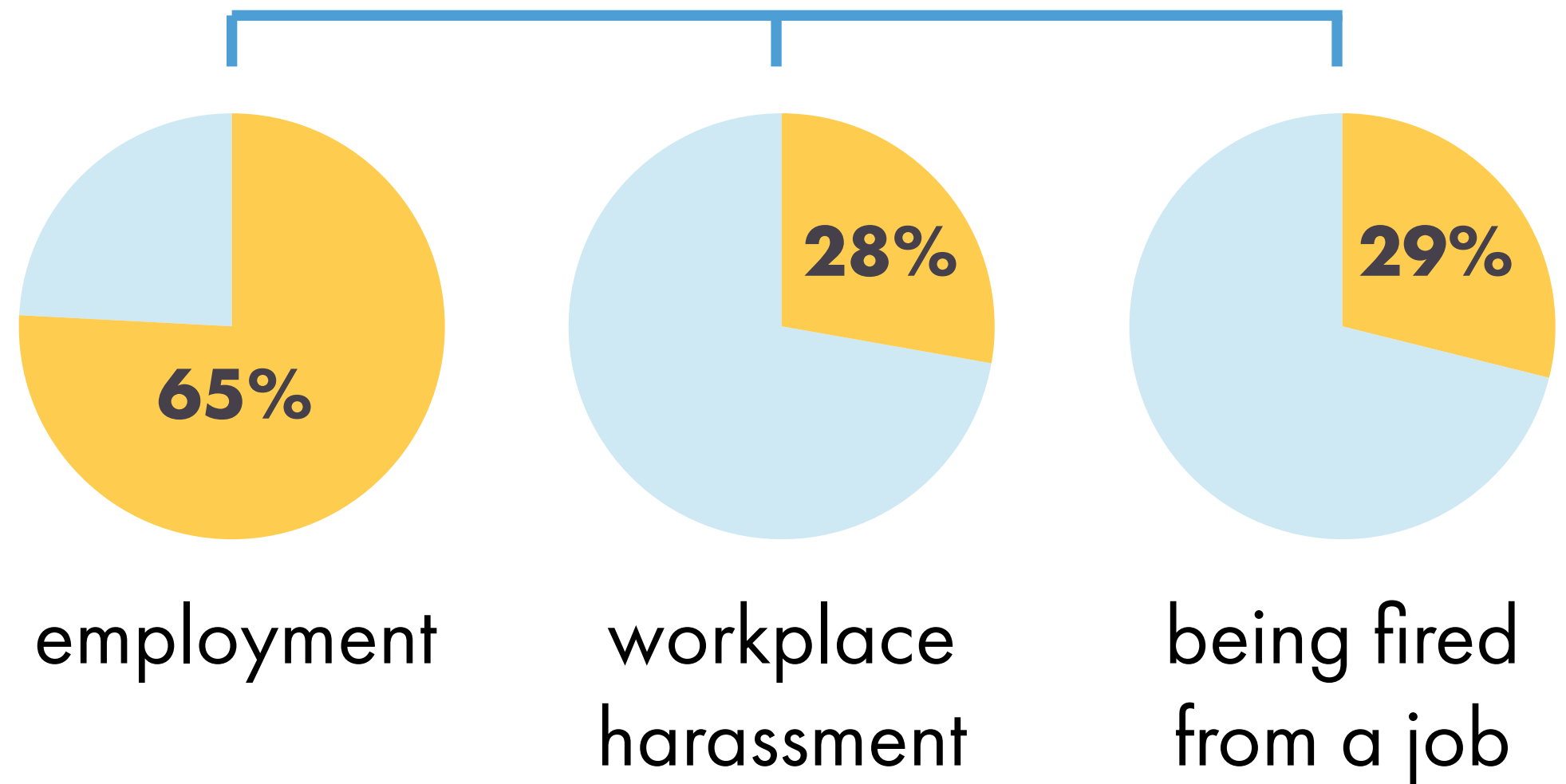
believe that a veteran is a person that had direct exposure to acts of military conflict

2/3

of persons with disability related to participation in the Revolution of Dignity call themselves a veteran



9% of veterans said that they struggled transitioning into the civilian workforce



Where do veterans get their news?



Online news and word of mouth were the two main sources of information about veterans' rights and benefits.

ATO / OUF veterans

online news, social networks,
and other veterans

Older veterans

television

Afghan War veterans

veteran organizations



Most popular benefits are those that offer some sort of financial support.

The top 6 well-known and popular benefits:

- free public transit
- discounts on utilities
- free transit in long-distance transport
- annual payment on 5th of May
- annual medical examination
- additional 14 days paid vacation

81% use discounts on utilities

More than a half of veterans are aware of possibility of getting an additional 14 days paid vacation



Veterans are most interested in the following benefits:

- receiving a free plot of land
- free dental prosthesis
- priority in free housing
- financial assistance
- receiving a free car

45% of veterans do not require the free installation of a landline phone



There are small groups that are interested in specific benefits:

1. Compensation for rent payments or a home loan for those who have problems with housing.
2. Psychological support and rehabilitation has a mixed perception among veterans. Those who experienced psychological support perceived it positively. Veterans who have not experienced mental trauma were less likely to ask for such support.
3. Free sanatorium treatment together with children - for those who have children.
4. State funding for veterans' public associations - 4% used it, mostly Afghan war veterans.



Business

1% of veterans have requested assistance from Employment Centres to establish a new business

Education

The majority of veterans of the ATO/OUF aged 20-39 said that they were interested in free education. Only 14% indicated that they were not interested.



Benefits that veterans want to use, but the quality of such services are poor:

- receiving a free plot of land;
- annual medical examination;
- free dental prosthesis;
- priority in free housing



The benefits which were of the greatest interest for veterans of the ATO/OUF:

- to receive a car for free
- priority in free housing
- to receive a piece of land for free
- financial assistance
- free sanatorium treatment with kids
- home loan



1/3

of veterans experienced the violation of their rights

17%

At the same time, only 17% of respondents say that they had a positive experience in protecting their rights as veterans

43%

said that they theoretically knew how to protect their rights, but that they have had no experience in doing so



60%

of veterans said that they knew nothing about NGOs which provide help for veterans in Ukraine

40%

of veterans know about such NGOs or have requested their assistance



Legal Hundred NGO is the most well-known NGO among veterans.

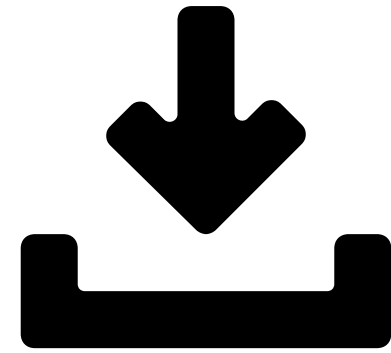
29% of veterans know about Legal Hundred NGO

18% of veterans requested assistance from Legal Hundred NGO

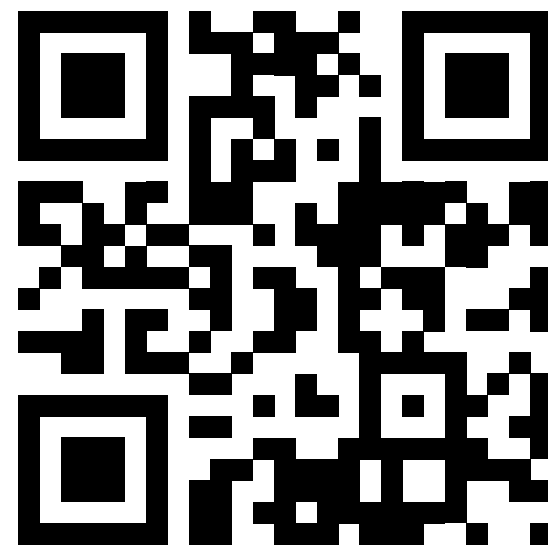


Legal assistance is the most popular request (**77%**). After that comes employment assistance (**12%**), psychological support (**11%**), and other (**7%**). **10%** said it is difficult to decide on which type of assistance is required.

76% of veterans who needed free legal support said that Legal Hundred fully or partially provided help for them.



Download the report:
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